

## **TRYSQUAAD / Payment Processing Policy**

**Effective as of May 31, 2025**

### **DEFINITIONS.**

- **TRYSQUAAD:** Refers to the digital platform operated and managed by BRINNEX LLC, which facilitates the management and organization of sports services and other events.
- **Organizations:** Entities such as national, state, or local sports governing body, league, club, team, company, university, school, conference or other institution, organization or entity including but not limited to those who hos and/or conduct coaching, training, tryouts, leagues, tournaments or other events, that use the TRYSQUAAD platform to offer their services to users.
- **User(s) / You :** refers to any individual who is at least 18 years of age (or the age of majority in their jurisdiction), has completed the registration process, and has been granted access to use the platform's services as a consumer. Users must provide accurate and complete information during registration and agree to use the platform in compliance with these Terms and all applicable laws and regulations.
- **Payment Gateways:** Third-party services, including "CLEARPAY TECHNOLOGY LLC", a leading payment solution provider, used by TRYSQUAAD to process all payment transactions securely and in compliance with applicable legal standards.
- **Transaction Fee:** refers to the fee charged by TRYSQUAAD for each transaction conducted through the platform. This fee compensates for the use of the TRYSQUAAD system, including access to its functionalities, user interface, and operational support services. It was previously referred to as the "Platform Fee" in earlier versions of this Payment Processing Policy.
- **Processing Fee:** refers to the fee charged for handling the financial transaction, including charges from TRYSQUAAD or its authorized payment gateway partner. This fee covers costs associated with payment networks, card issuers, acquirers, and

banking services. It was previously referred to as the "Convenience Fee" in earlier versions of this Payment Processing Policy.

## **1. INTRODUCTION.**

TRYSQUAAD, through its website and associated applications, provides a technological platform that facilitates the management and organization of sports services. This document outlines the policies and procedures related to payment processing within the TRYSQUAAD platform.

## **2. COLLECTION OF PAYMENT INFORMATION.**

In line with our commitment to the security and privacy of our users, as described in the "Privacy Notice", TRYSQUAAD collects information necessary to process payments for the services used. This information includes, but is not limited to, usernames, contact details, and billing information.

## **3. PAYMENT PROCESSING.**

Payments made on the TRYSQUAAD platform are processed securely using encryption technologies and complying with applicable regulations to ensure the protection of our users' financial information. TRYSQUAAD reserves the right to use third-party payment service providers, such as "CLEARPAY TECHNOLOGY LLC", to facilitate transactions.

## **4. TRANSACTION AND PROCESSING FEE.**

TRYSQUAAD reserves the right to impose a Transaction Fee for use of its platform and a separate Processing Fee for financial transaction handling. Both fees may apply to each transaction and are disclosed in the applicable commercial agreement or service schedule.

Unless otherwise agreed, the Transaction Fee shall be borne by the user and the Processing Fee may be borne by the Organization or the user depending on the payment configuration agreed in each case.

## **5. ESTABLISHMENT OF RATES BY ORGANIZATIONS.**

The fees and amounts charged for the services offered through the TRYSQUAAD platform are set exclusively by the Organizations providing these services. TRYSQUAAD acts as a technology intermediary and does not influence the fee structures set by the Organizations.

## **6. MODIFICATIONS TO THE PAYMENT PROCESSING POLICY.**

TRYSQUAAD reserves the right to modify this payment processing policy at any time. Modifications will take effect immediately upon posting on the platform. Users are required to periodically review the policy to be aware of any changes.

## **7. USER RIGHTS AND RESPONSIBILITIES.**

Users of the TRYSQUAAD platform are responsible for providing accurate and up-to-date payment information. Errors in the information provided may result in interruptions or failures in transactions. Users should review and confirm payment details before completing any transaction.

## **8. PAYMENT PROCESSING SECURITY.**

TRYSQUAAD implements robust security measures to protect users' payment and personal information from unauthorized access and fraud. These measures include, but are not limited to, data encryption technology, strict security protocols, and constant monitoring of our networks and systems.

## **9. DISPUTES AND REFUNDS.**

Dispute and refund policies are set by the Organization, at its discretion. TRYSQUAAD may facilitate communication between the user and the Organization to resolve any dispute related to payments. Users should contact the Organization directly to discuss refund requests or to resolve disputes over charges.

### **9.1. CHARGEBACK POLICY**

By making a payment through our Site or Services, you agree to abide by our payment terms and acknowledge that all charges are final and non-refundable,

<https://trysquaad.com/>

except as expressly stated in the refund policies set by the organizations that offer the services through our platform. You further agree not to initiate chargebacks or payment disputes without first contacting us to resolve the issue. Unauthorized chargebacks may result in the immediate suspension or termination of your access to the Site or Services, at our sole discretion. We reserve the right to dispute any chargeback and to provide the relevant payment processor or financial institution with all necessary documentation to demonstrate the validity of the transaction. You will be responsible for any fees, costs, or damages incurred by us as a result of a chargeback initiated in violation of this policy.

## **9.2. RESPONSIBILITY FOR POST-TRANSFER REFUNDS**

In the event that a client requests a refund after TRYSQLUAAD has transferred the funds to the Organization, the Organization will be responsible for covering 100% of the refund. The Organization acknowledges and agrees that it is solely responsible for making the refund to the client, releasing TRYSQLUAAD from any liability related to such refund, unless the refund is due to an error attributable to us.

## **10.COMPLIANCE.**

TRYSQLUAAD complies with all applicable laws and regulations related to payment processing. This responsibility includes cooperating with legal and regulatory entities as necessary and implementing changes to our policies and procedures in response to new laws and regulations.

## **11.CONTACT AND SUPPORT.**

For questions, disputes, or requests related to payment processing, users may contact TRYSQLUAAD support through the means provided on our platform. Our support team is available to assist users with any queries related to their transactions.

## **12.ACCEPTANCE OF POLICY.**

By using TRYSQLUAAD's services, users agree to the terms and conditions outlined in this payment processing policy. It is the user's responsibility to review this policy regularly to be informed of any changes that may affect their use of the platform.

### **13. TRANSACTION TRANSPARENCY.**

TRYSQUAAD is committed to ensuring transparency in all payment transactions made within the platform. Users will receive full details of each transaction, including the services purchased, the amounts charged, and any Transaction Fee and/or Processing Fees applied, through their user interface on the platform or via a transaction receipt sent to their registered email.

### **14. PRIVACY AND DATA PROTECTION.**

In line with our "Privacy Notice", TRYSQUAAD is committed to protecting and respecting the privacy of our users' personal and financial data. We will not share payment information with third parties except as required to process transactions or as required by law.

### **15. CHANGES TO PAYMENT PROCESSING POLICY.**

This policy may be updated or modified at any time to reflect changes in our practices or applicable regulations. TRYSQUAAD will notify users about significant changes through the platform or by email. Your continued use of the platform after such changes will constitute acceptance of the new payment processing policy.

### **16. ACKNOWLEDGMENT AND AGREEMENT.**

By using the TRYSQUAAD platform, you acknowledge that you have read and understood this payment processing policy and agree to be bound by its terms. If you do not agree with any term of this policy, we recommend that you refrain from transacting on the platform.

### **17. THIRD-PARTY ALLIANCES.**

TRYSQUAAD has established a strategic alliance with "CLEARPAY TECHNOLOGY LLC", a leading company in the payment methods sector, to manage and process all payment transactions made through our platform. This collaboration ensures that transactions are handled with the highest standards of security and efficiency. "CLEARPAY TECHNOLOGY LLC" has been carefully selected for its reputation and its ability to provide a secure and reliable payment experience, ensuring that all

transactions comply with applicable financial regulations and providing state-of-the-art technical support.

## **18. CLEARPAY TECHNOLOGY LLC'S LIABILITY AND SERVICES.**

As part of our partnership, "CLEARPAY TECHNOLOGY LLC" is responsible for ensuring the integrity and security of payment data, including protection against fraud and unauthorized access. TRYSQUAAD ensures that "CLEARPAY TECHNOLOGY LLC" complies with all applicable data protection laws and maintains a high level of security. Users can feel secure knowing that their financial information is protected and handled by competent professionals in the field of payment methods.

## **19. MODIFICATIONS TO THE PAYMENT PROCESSING POLICY.**

TRYSQUAAD reserves the right to modify this payment processing policy at any time. Modifications will take effect immediately upon posting on the platform. We encourage users to periodically review this policy along with our Privacy Notice and Terms of Use, available on our platform, to be aware of any changes that may affect the way we process your payments and handle your personal information. If you do not agree to the modifications, you must stop using the services prior to the effective date of the modifications.

For clarity, all references to "platform fee" or "convenience fee" in previous versions of this policy shall now be understood to mean the Transaction Fee and/or Processing Fee as defined in this version.

## **CONTACT US**

If you have any questions about our **Payment Processing Policy**, please contact us at: [INFO@TRYSQUAAD.com](mailto:INFO@TRYSQUAAD.com), or  
BRINNEX LLC

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